

# IFSO Scheme Webinar Calendar

Please note: Spaces at live webinars are limited to 100.

## Webinar

### ***Income Protection Claims - policy requirements and complex medical evidence***

11am - 12noon, Tuesday, 13 November 2018: CPD credits apply

Karen Stevens, IFSO, will discuss case studies; the policy requirements for a claim; and the evidence required by the insured to make a claim and the insurer to decline a claim.

[Register HERE](#)

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### ***Free 15 min webinar Advisers - when admin errors cause problems***

9.30am, Monday, 19 November 2018

This free 15 minute webinar will look at a case study where an admin error led to the client making a complaint, and how to avoid issues arising in the future.

[Register HERE](#)

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## Webinar

### ***Health Insurance - Pre-existing Conditions and other Exclusions***

11am - 12noon, Friday, 7 December 2018: CPD credits apply

Common issues with health insurance policy exclusions, in particular pre-existing conditions. case studies to explore the common misunderstandings and how you can assist.

[Register HERE](#)

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### ***Clients who are landlords - top insurance tips to pass on and add value***

*Free 15 min webinar*

11am, Thursday, 13 December 2018

Karen Stevens, IFSO, for a free 15-minute summary of the top insurance issues landlords face. We will share IFSO Scheme case studies, which you can then pass on to your clients.

[Register HERE](#)